

GROUP NAME: REDCOW LANE

## NEW SERVICE OFFERING



## DESCRIPTION OF STRATEGY

## CONSUMERS



30\% LESS
THAN RETALLER PRICE


DELIVERY FEE: € 3-5
(BASED ON LOCATION)

NO SUBSCRIPTION FEE

## SOCIAL FACTOR



- 9, 652 men, women and children homeless
- Growth in homeless families $\mathbf{4 6 2 \%}$ from March 2017 (Focus Ireland, 2018)


## MARKET RESEARCH

Would you be prompted into buying "ugly" fruits and vegetables if they were at a $30 \%$ discount from supermarkets?

- BRAND SENTIMENT
- PURCHASING PATTERNS
- ATTITUDES \& BEHAVIOURS
- PRODUCER INTERVIEWS


Probability of Purchasing Fruits \& Vegetables


## TARGET AUDIENCE

OCCUPATION: Trainee accountant at PwC
Age : 25
INTERESTS: Loves healthy food and fitness.
SHOPPING BEHAVIOUR: Does her weekly shop in
Aldi or Lidl, but tends to buy meat in butchers.
She enjoys some quality food and particularly fresh
produce. She attends the Donnybrook fair where they
sell fresh fruits, vegetable and breads and enjoys a
visit there once every two weeks.
INTEREST IN STRANGELY SPROUTED: She likes the
convenience of this new online platform and likes the
idea of the fresh produce being delivered to her
home. Strangely Sprouted is a cool new way to be
eco-friendly and get good quality food, whilst saving
a penny.


## OCCUPATION: Housewife and doctor

INTERESTS: Finding healthy alternative for snacks for their children \& themselves.

SHOPPING BEHAVIOUR: Typical country home that shops in bulk in local Dunnes Stores. Interest in healthy and nutritious foods. She loves using the discount vouchers and tries to save money.

## INTEREST IN STRANGELY SPROUTED: Marion

 spends on average a200 on her weekly shop at Dunnes Store. She would love the idea of fresh produce being delivered to her country home through this new platform her children keep mentioning, that works very easily right from her computer.

## DIGITAL MK OBJECTIVES

1. Increase Sales by 5\% each month.
2. Reduce Cost per Acquisition.
3. Reduce Cost per Click.
4. Increase Average Order Value.
5. Determine online revenue contribution vs. offline contributions.
6. Increase online reach through social media presence.
7. Improve site engagement.
8. Increase site conversion rates.
9. Improve Email open rates.
10. Decrease visits to purchase ratio.
11. Analyse referral mix.

## SITUATIONAL ANALYSIS



## SITUATIONAL ANALYSIS

RI

- Reach target audiences through a social media strategy
- Targeted ads = relevant keywords
- Combination of blogs, imagery, video content, and animations
- SEO campaign


## CONVERSION GOAL: WEBSITE VISITS + SUBSCRIPTIONS

AI

- Website
- Mobile App
- Digital marketing - 360 campaign
- E-mail campaigns, Social Media posts, influencer content

INTEGRATED 360 degree CAMPAIGN

## SITUATIONAL ANALYSIS

Cl

- Effective e-commerce platform
- AVB Testing
- Continous keyword research
- 1-for-1 Basket Scheme
- Promotional codes in content


## INTUITIVE USER EXPERIENCE

El

- Engagement is key
- Build customer loyalty, awareness \& improve public relations.
- Creative storytelling
- Blog

BRAND ADVOCACY + LOYALTY

## BRAND ESSENCE / VOICE

## LOCAL <br> 






## MARKETING CAMPAIGN



MARKETINC PHASE 1
EDUCATIONAL / INTRODUCTORY MONTHS 1-4

- Social Media
- School Workshops
- Influencer Marketing MARKETING - Youtube + Search Ads MIX


E-MAIL

-Database development

- Subscriptions
- Quality content: recipes, eco, education -E-CRM

CONVERSION
GOAL


- CPC to website
- INFORMATION
- Subscriptions


## MARKETING CAMPAICN




EMOTIONAL / CHARACTERS
MONTHS 5-12 (\% in 4 periods)


## CHARACTERS



THE STRAWBERRY


TOMMY
THE TOMATO


BARRET
THE CARROT


DECLAN THE LEEK

## CONCEPT VIDEO


https://vimeo.com/280807754

## CHARACTER VIDEO


https://vimeo.com/280806252

## MOBILE APP



## BASKET TRIVIA



## WEBSITE


https://susyalfaroi.wixsite.com/strangelysprouted

## SEM STRATEGY

Keyword Examples:

| Food Waste Ireland | How can I reduce my waste |
| :--- | :--- |
| Reduce Food Waste Ireland | Eco-conscious tips Ireland |
| Online Fruits and Vegetables Dublin | Simon Community Ireland |
| Order fruits and vegetables Ireland + ugly | Online fruit (and vegetable) delivery |
| Local Produce Dublin | Order produce Ireland |
| Basket Trivia Strangely Sprouted | Ugly Produce Dublin |
| Trivia Games Online | Strangely Sprouted (Ireland) |
| Save Rosie Strangely Sprouted | Vegetarian Recipes |
| Sustainable Living Ireland | Reducing carbon print solutions |

Ugly Fruits and Vegetables | Strangely Sprouted - StrangelySprouted.com (Ad) www.StrangelySprouted.com/producebaskets - (085) 2880737
Help reduce food waste in Ireland by purchasing "ugly" fruits and vegetables from your local producers.
Why Ugly? • Order • Save Rosie!
PNo. 3 Moorhill Gardens, Tullamore, Co. Offaly

Save Rosie! Video Game | Strangely Sprouted - StrangelySprouted.com Ad www.StrangelySprouted.com/saverosie - (085) 2880737
How well do you know your fruits and vegetables? Test your knowledge and donate food to charity. Why Ugly? • Order • Save Rosie!
PNo. 3 Moorhill Gardens, Tullamore, Co. Offaly

## SOCIAL MEDIA - FACEBOOK

PHASE 1 // EXAMPLE

16 Strangely Sprouted
If Like Page Sponsored

Did You Know that $1 / 3$ of The World's Fruits + Vegetables go to Waste? We've a Solution!


Buy Produce for - $30 \%$ !
Ugly Fruit + Vegetables Online

| WWW.STRANGELYSPROUTED.COM |  | Learn More |
| :--- | :--- | :--- |
| (1) 20 |  |  |
| Like $\quad$ Comment | $\rightarrow$ Share |  |

PHASE 2 //EXAMPLE

1 © Strangely Sprouted
If Like Page

Buy from Strangely Sprouted and Help Rosie the Strawberry find a Home Today!


## SOCIAL MEDIA - INSTAGRAM

PHASE 1 //EXAMPLE

Instagram


- 300 likes

Strangely Sprouted Has everyone tried out our new and exciting game on our app? Another way to help find Rosie a new home! \#SaveRosie

PHASE 2 //EXAMPLE


- 450 likes

Strangely Sprouted Hi everybody, greetings from Rosie! Today we're at the farm to show you guys where we come from, shop ugly and help me find a ... more

## SOCIAL MEDIA - PINTEREST

ค
Q Search


ث - ...

Organize

## Strangely Sprouted

18
Create recipes with your Ugly Veggies

Your Pins Activity

+ Add section


Loaded Spicy Veggie Pie (3) Samantha Langereis



ster

## E-MAIL STRATEGY



## Berry Season is Here!

We hope you are just as excited as us to try new recipes this summer


So far this month, you have helped $\mathbf{5 0}$ households get a free baskett Thank you for your continued support in providing your communnity with fresh fruits and vegetables that they would not have had accesss to themselves.

Find Out More About Our Baskot Scheme

Meet our newest character...Rosie the Strawberry!

## \%

HELP ROSIE FIND A NEW HOME! BUY UGLY PRODUCE


How to Step Up a Compost in 5 Easy Steps

1. Make a compost bin

Figure out where to put it
. Start collecting
.

Check Out Our Video on Bullding a Compost

## WORKSHOPS



- 300 likes

Strangely Sprouted Workshop No. 2 completed and some happy faces recieving the Strangely Sprouted Certification. Sign up today to have Strangely ... more


## INFLUENCER MARKETING



Indy Power
Author of Little Green Spoon Cookbook
Four Instagram posts with a new recipe


Rachel Allen
Instructor at Ballymaloe Cookery School
Offline event at Ballymaloe using "ugly" produce

## CAMPAIGN PROJECTIONS

## Google AdWords

Search Ads:
10 Keywords
Each keyword bid is €1-3 CPC
Daily Budget of $€ 100$
€36,500
Display Ads:
€1,458 a month
€17,500
YouTube Ads:
€833 a month
€10,000

Facebook and Instagram Ads
Phase 1 ( 4 months) - €3,000 a month $=€ 12,000$
Phase 2 (8 months) - €3,000 a month $=€ 24,000 \quad € 36,000$

Influencer Section:
4 posts with Little Green Spoon (Indy Power)
$€ 4,000$
= €100,000

## EXPECTED FINANCIAL RESULTS

| Mean Basket Value | $€ 18$ |
| :---: | :---: |
| Expected Revenue by August 2019 | $€ 385,992$ |
| Monthly Increase of Sales | $5 \%$ |
| Estimated Numer of Suppliers acquired by August 2019 | 80 in Ireland |
| Estimated Numer of Consumers acquired by August 2019 | 16,083 households in Dublin (3\%) |
| Average Number of Orders per Week by August 2019 | 309 |



## FINAL RECOMMENDATIONS



HAVE A BERRY NICE DAY!


